



BACK TO SCHOOL SOLUTIONS SCHOOL SUPPLIES



Questions you might have...

**I'm shopping on my own and I'm not sure exactly what I need from the paper list provided.
Where can I double check this?**

Even if you are not ordering through Back to School Solutions, you can check on the website to get a better idea of the supply needed as they do have pictures of the products.

Do I have to buy the exact brand that is listed on the supply list and website if I am purchasing the supplies independently at the stores?

Generally you do not have to buy the exact brand listed, but you do need to take note of the specifications of the product such as size and amount, for example, 40 gram glue stick or 12" X 9" sketchbook. The pencil crayons do not have to have triangular barrels; that was just the best quality set of crayons that were available on the site.

*Please note that the grade six teachers have requested that the students have the protractor that is shown on the Back to School Solutions website.

Do I have to buy everything on the list?

Every item on the list is a required item for each grade level. But if you already have supplies not used from previous school years, you do not have to order them for the coming year. You can customize your list to your child's needs.

Why do some of the items on the list seem a bit pricey?

In some cases we opted to go with a higher quality brand of product to withstand the test of time and kid use. Generally the prices are very competitive with shopping in the store, but it is hard to compete with some of the "loss leaders" that are advertised in stores during the back to school season.

Why is there an extra \$6.00 fee added on?

This fee covers the shipping and packaging of the kits. The supplies are packaged in a sturdy cardboard "suitcase" that is handy for storing what you want to keep of your child's school work from the year. You can also think of the fee as an alternative to the gas money you potentially could spend in driving from store to store to find all the supplies. Back to School Solutions offers family shipping discounts so that if you have more than one child in the school, you only have to pay one shipping fee for the household.

Are there any guarantees on the products?

Back to School Solutions offers a satisfaction guaranteed policy. If, for instance, your pencil sharpener breaks, under normal use, before the school year ends, they will replace it for you.

Can I pay by cheque?

No. We have opted to go with the online ordering system from Back to School Solutions to eliminate the need for Parent Society members to handle the money from orders. Plus going with the online ordering provides the flexibility to customize the order to your child's needs. Back to School Solutions now offers VISA debit and Interac Online payment options.

How do I know which list I need?

When you go online be sure to select the grade list for your child that he/she will be attending NEXT SCHOOL YEAR. **Do not** select the grade that they are in now.

Do I have to label the supplies?

Instructions for which supplies to label are included in the “Notes Box” on the supply list.

Who do I call if there is a problem with my child’s kit (e.g. missing item)?

You can call or email Back to School Solutions directly about these concerns. If you encounter any problems, you can always contact me at the email below.

My child will be in Grade 4 next year and I will not know which classroom she/he will be in. How do I know if I need to purchase the binder and index dividers?

Yes, the classroom placements will not be known until just before the school year begins. The binder and index dividers have been included for the Grade 4 lists for parents that do not want to go out and purchase these separately at the beginning of September. The good thing is if your child has the binder and dividers but does not need them for the upcoming year, you can save them for their Grade 5 year, as these are required for that grade.

Any other questions? Contact Nancy at gwmah@shaw.ca.